

Case studies of services provided as a result of previous workshops

General Information Counter

Multiple procedures can be taken care of at this one-stop counter. Thus reducing the burden of visitors having to move to different areas for different procedures.



Privacy-conscious counters

Partitions and semi-private consultation booths were introduced allowing visitor's privacy to be protected during consultations.



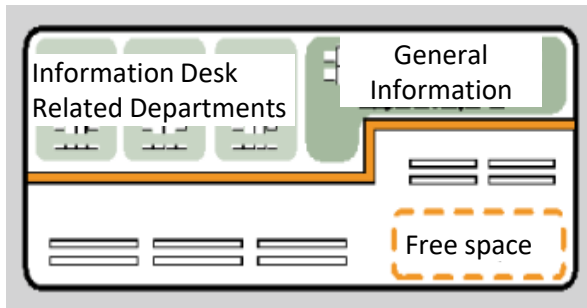
Universal Design

The building is designed to be easily navigated by a variety of people, including the elderly, people with disabilities, international residents, and those with young children.



Single-floor resident services

Services frequently used by residents were consolidated to one floor reducing transfer times between services and becoming more convenient.



Hub for residents

A space was created for residents to gather and interact within the municipal buildings with the goal of creating more liveliness in the town.



Hub for residents and city staff

The antenna shop in Minokamo City promotes and sells local specialties, as well as being a place where visitors can obtain city government information.



For those raising children

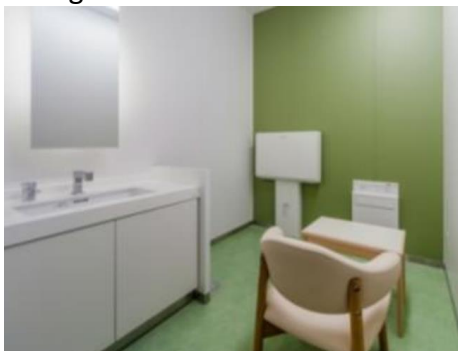
Comfortable waiting areas

Visitors can wait comfortably in the spacious waiting area kids spaces.



Nursing room

Visitors with infants don't need to worry about finding a suitable space with this facility fitted with a baby seat, changing board, hot water for making formula milk etc. available.



For international residents

Easy to understand signage

Simple Japanese (aka yasashii nihongo), English, and Portuguese is used for the signs in the corridors and stairways making it easy for international residents to navigate.



Digital Signage

Multilingual support to meet the various needs of visitors that introduces the correct counter to visit, information on events, and resident activities.



For people with disabilities

Audio guide and Braille installed

Facility has been designed taking the needs of visually and hearing impaired visitors into consideration. (Audio guide, Braille, electronic bulletin board, etc.)



Barrier-free buildings

A step-free floor plan, multi-purpose toilets on each floor, and specially allocated parking spots make it easier for wheelchair users and the elderly to visit with peace of mind.

